(281) 964-8435
Houston, TX
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Henry Phan
Software Developer

@Portfolio
@LinkedIn

SKILLS

Technologies	Bootstrap, HTML/CSS, JavaScript, React.js, Vue.js , SQL/No-SQL, Tailwind
Tools & Platform	AWS, BitBucket, Confluence, GitHub, Jira, Node.js, VSCode

EXPERIENCE

Front End Developer - Merkle   **05/2022 — Present**
USG
- Investigated and triaged UI/UX issues from the Front End (React.js) perspective, working with technologies like Adobe Experience Manager & Lucidworks to provide timely and effective solutions

VF Corp
- Investigated and triaged UI/UX issues from the Front End (Vue.js) perspective, working with technologies like SFCC, CoreMedia CMS & Mulesoft to provide timely and effective solutions
- Collaborated with cross-functional teams to troubleshoot and resolve user-reported incidents for the brands (Vans, The North Face & Timberland) via Service-Now and Jira, effectively resolving 50+ incidents each month
- Provided critical on-call support during the high-volume Black Friday - Cyber Monday campaign, contributing to the brands (Vans, The North Face & Timberland) record-breaking revenue

Software Developer - EPS Software Corp   **06/2021 — 05/2022**
CODE Magazine
- Spearheaded the research & development of a React.js enterprise web application that enables CODE Magazine editors to manage, edit, upload/download, and remove published contents
- Implemented an advanced search engine capable of querying a massive database of 100+ CODE Magazine issues, 500+ contributed authors, and 1000+ articles with ease
- Integrated a JSON Web Token login portal that authenticated and authorized verified users to access the application efficiently

Web Developer - University of Houston   **11/2019 — 05/2021**
University Marketing & Communications
- Maintained and updated the UH homepage with daily web content updates via Cascade CMS, ensuring accurate tracking of COVID-19 cases by updating the case tracker page regularly
- Implemented monthly QA protocols on over 100 internal URLs, resulting in a significant reduction of broken URLs reports by 90%

PROJECTS

Web Developer (Freelance)   **06/2020 — Present**
Tran Clan X & Jin Training Systems
- Designed and developed a static website for a powerlifting coaching service using Bootstrap, HTML/CSS & JavaScript
- Maintained and deployed the source code via AWS Amplify with a customized domain from AWS Route 53

Front End Developer (Senior Capstone)   **01/2021 — 05/2021**
Advanced Organic Synthesis
- Collaborated with 6 students to create an inventory management system web application for a chemical manufacturer and supplier (Advanced Organic Synthesis)

EDUCATION

B.S. Computer Information Systems, *University of Houston, TX*	**05/2021**
A.S. Math & Science, *Cypress College, CA*	**05/2018**